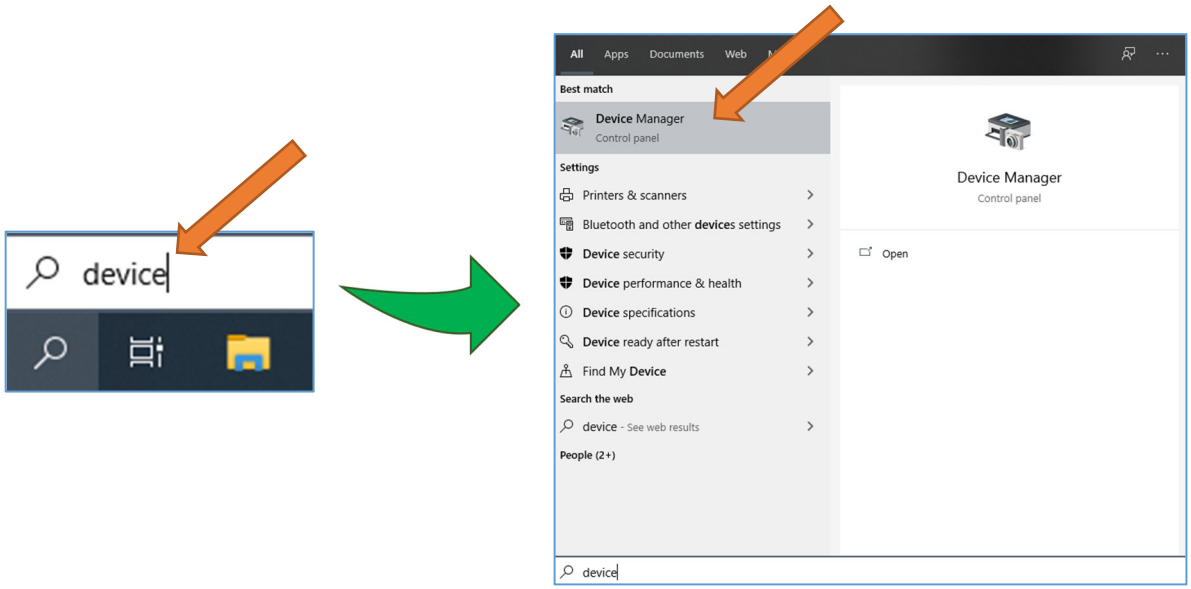
How to Turn on K12 Web Camera 2020

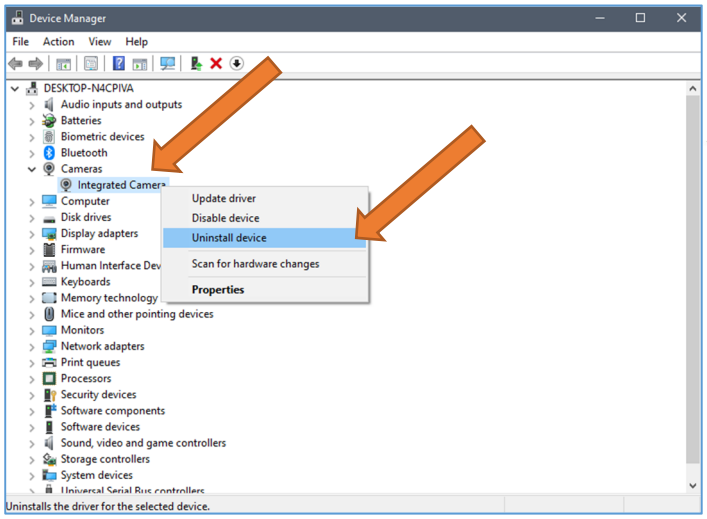
In Windows first *search* for the "Device Manager" using the search feature in your task bar on the bottom left of your screen.

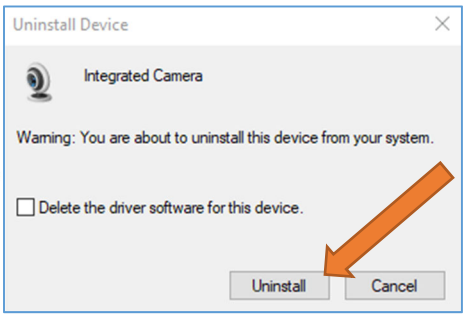


Find "Cameras" and *click* the > arrow to drop down to view installed cameras.

You will see a yellow triangle over the installed camera, *right click* on that camera which is most likely called "Integrated Camera".

Now *click* "Uninstall Device"





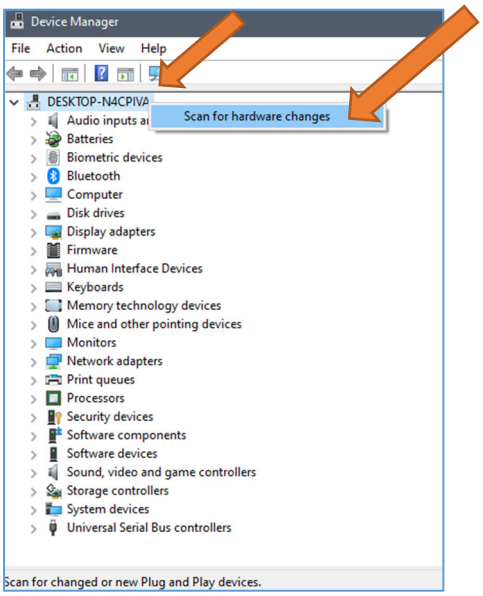
Please note you may get an uninstall warning.

Make sure "Delete the driver software for this device" is unchecked.

Then *Click* "Uninstall"

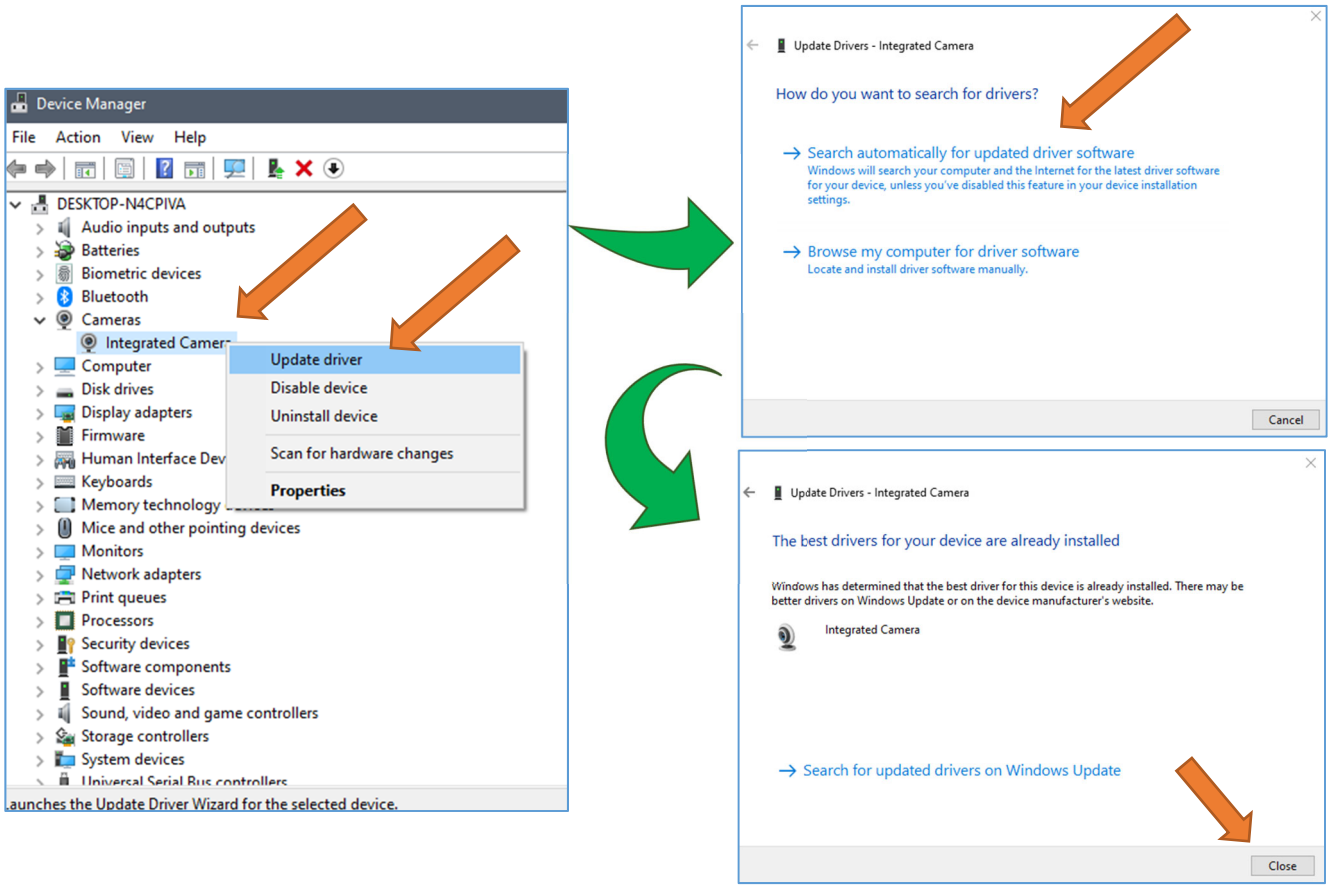
After the camera has been uninstalled, while still in "Device Manager" *right click* on the computer name at the very top. Please note your computer name will be different than what is shown here.

Next *click* "Scan for hardware Changes". This will automatically re-install your web camera.

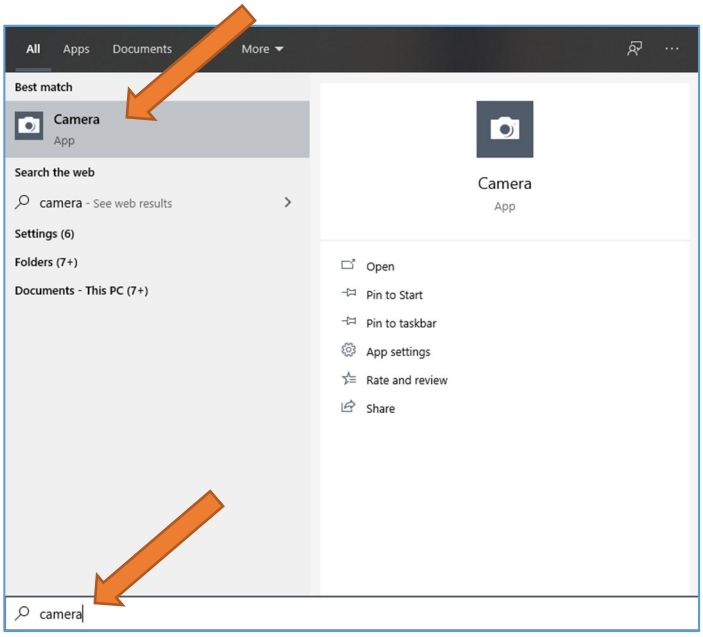


Now navigate back to the "Camera", *click* the > arrow to drop down to view installed cameras, and then *right click* on "integrated camera" again but this time *click* "Update driver" in the drop-down menu.

Next *click* "Search automatically for updated driver software". This will check the installed camera and update if necessary. *Click* "close" on the next prompt.



Now check if your web camera works. Search for “Camera” in your task bar and then *click* the “Camera” app.



If you have any trouble or the camera still doesn’t work please reach out to **K12 customer care and support.**

☎**Phone** 1 855 412 3712